10 Sin Ming Drive Singapore 575701 Tel: 1800 – CALL LTA (1800 – 2255 582) Fax: (65) 65535329

15 Feb 2017

VRL/ 03 /2017

Please see Distribution List

Our ref

LTA/VR&L/V43.054.000

Your ref

DID

6553 5200 Fax 6553 5329

Dear Sir / Madam

Counter services on 17 March 2017

We would like to inform you that LTA's Customer Service Centre at 10 Sin Ming Drive will be <u>closed from 2 pm on Friday</u>, 17 March 2017 for staff to attend LTA's Family Day event. Our counter services will resume operations from Saturday, 18 March 2017 at 8 am.

The LTALink System, our eServices¹ at www.onemotoring.com.sg, and the eLobby located at Sin Ming Drive will remain available between 6 a.m. and midnight daily. Our 24-hour customer service hotline at 1800-CALL LTA will also continue to operate.

Please bring the contents of this circular to the attention of your members and/or staff.

Thank you.

Yours faithfully

Ng Lay Choo (Ms) Deputy Director

VRL Service Operations Division

Vehicle Services Group

¹ The following 8 e-services, namely, 'Road Tax Renewal', 'Buy e-Day Licence', 'Enquire Transfer Fee', 'Enquire PARF/COE rebates', 'Enquire Road Tax Expiry', 'Bidding for Vehicle Registration Number', 'Purchase Deregistered Vehicle Details' and 'Retrieve Deregistered Vehicle Details', will be available between 1 am and midnight daily.



Distribution list

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President

Automobile Importer & Exporter Association, Singapore

(Fax: 6746 1555)

President

Singapore Vehicle Traders Association

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Road Tax Collection Centres